Sattanathan Chandran

Logistics Coordinator · JAFZA, Dubai, UAE · Open to new roles in the UAE

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SUMMARY

6 years across freight forwarding, 3PL warehousing and UAE customs clearance, with SAP S/4HANA and self-built automation. Open to new roles in the UAE. Key results: 99.8% inventory accuracy, a daily task cut from 3 hours to 20 minutes with Excel VBA, and zero customs-hold incidents on Mirsal 2 clearances (as of Oct 2026).

EXPERIENCE

Logistics Coordinator, ISS Global Forwarding UAE LLC, JAFZA, Dubai Mar 2024 – Nov 2026

- Coordinated end-to-end sea, air and road shipments for regional and overseas clients in FMCG, retail/fashion and e-commerce, working daily with customers, vendors, carriers and internal teams.
- Cleared import and export cargo through Mirsal 2 (commercial invoices, packing lists, Bills of Entry, Certificates of Origin, ASN / GRN), with zero customs-hold incidents.
- Negotiated rates with shipping lines, airlines and trucking vendors. Led weekly reviews with brokers, carriers and warehouse teams, and acted as the escalation point for exceptions and demurrage risk.
- Ran value-added services (picking, packing, sorting, labelling, kitting) with FIFO batch allocation, keeping WMS and physical stock aligned to 99%+ and cutting discrepancies by 15%.
- Built an Excel billing tracker for monthly storage and VAS invoices that improved accuracy and removed the month-end bottleneck.
- Served as Fire Safety and Emergency First Aid Volunteer, supporting drills and emergency preparedness.

SAP MM & WM Key User / Inventory Controller, Alstom Transport India, Coimbatore Nov 2021 – Oct 2023

- Raised inventory accuracy from 99.5% (2022) to 99.8% (2023) through daily ABCD cycle counting, which led management to discontinue the wall-to-wall count.
- Automated daily negative-stock clearance with an Excel VBA macro built with the SAP team: about 3 hours down to 20 minutes (roughly 89%). Won the GSI Excellence Award.
- Managed material master data, bin allocation and storage locations in SAP S/4HANA for 12,000+ materials.
- Monitored negative-stock and COGI clearance and tracked productivity in Delmia Apriso and MES. Co-led weekly SQCD (Safety, Quality, Cost, Delivery) reviews with the Warehouse Manager and Production Leads.
- Led the “Lion Hearts” engagement programme as Team Leader (Jul to Oct 2023), covering 300+ employees across 13 teams, and trained new joiners on SAP transactions and warehouse SOPs.

Warehouse Associate, Alstom Transport India, Coimbatore Jul 2020 – Oct 2021

- Delivered 98% on-time material supply to production cells through accurate picking lists, project-specific kitting and proactive shortage follow-up.
- Cut picking time by 20% by reorganising destination locations under 5S, earning the 5S Initiative Award.
- Held 99.5% inventory accuracy with cycle counting and 5-Why root-cause analysis.
- Handled receiving, put-away, staging, picking and kitting for sub-assembly line supply.

SKILLS AND SYSTEMS

Freight and customs: Sea, air and road freight, Mirsal 2, Bill of Entry, COO, ASN / GRN, HS Codes, Incoterms 2020, JAFZA / DAFZA / free zones, Rate negotiation, Demurrage control
Warehouse and inventory: 3PL operations, VAS (pick-pack, kitting, labelling), FIFO, ABCD classification, Cycle counting, Bin and material master control
ERP and WMS: SAP S/4HANA MM & WM, MIGO, MB1A/B/C, MB52, MB5B, MMBE, MI01/04/07, LT03, LM07, IQ WMS, Delmia Apriso, MES
Data and automation: Advanced Excel, Excel VBA, Power BI, Qlik Sense, Power Automate, KPI dashboards
Process and quality: 5S, Kaizen, Lean Six Sigma, 5-Why, JIT / Kanban, SQCD reviews
Office: Microsoft 365, Google Workspace

EDUCATION, CERTIFICATIONS AND AWARDS

Diploma in Mechanical Engineering, Government Polytechnic College, Tuticorin, April 2020. First Class with Distinction.
Certifications: SAP S/4HANA – Enterprise Resource Planning (Udemy); Learning SAP MM (LinkedIn Learning); Supply Chain & Operations Management (LinkedIn Learning, CSCMP-endorsed); International Logistics – Global Trade Management (LinkedIn Learning); Lean Six Sigma – Process Improvement (PMI); Supply Chain Foundations – Project Management (NASBA); Career Essentials in Data Analysis (Microsoft); ABCD Classification – Inventory Management (Alstom, internal).
Awards: GSI Excellence Award (Alstom, negative-stock clearance automation); 5S Initiative Award (Alstom, picking location redesign).